



OT AUSTRALIA Qld

Australian Association of Occupational Therapists - Queensland Inc.

CONTINUING PROFESSIONAL DEVELOPMENT EVENT

MANAGING DIFFICULT BEHAVIOURS

Monday March 1, 2010

Brisbane Magistrates Court Building

WORKSHOP DETAILS:

In a perfect world everyone we meet and treat, whether they are a patient, client, consumer, family member or carer would be easy to work with. However, as occupational therapists we often have to deal with people who exhibit difficult behaviours. This workshop will provide you with tools to assist you in future dealings.

This one-day workshop focuses on Managing Difficult Behaviours. The course will be delivered by the Dispute Resolution Branch (DRB) from the Department of Justice and Attorney-General and will cover the following topics:

- Managing Your Own Responses
- Common Difficult Behaviours
- Responding to Difficult Behaviours
- Practical sessions to utilise the skills learned.

PRESENTER DETAILS:

Anna Temple, Training Coordinator Disputes Resolution Branch, Department of Justice and Attorney-General

Anna Temple has been successfully training and developing skills in others since 1990. She has designed and presented numerous training programs and holds a Bachelor of Social Work, a Post Graduate Diploma of Education and National Accreditation in Mediation.

Her excellent communication skills, clear examples, and extensive practical experience combine to make her a very sought after trainer. Anna has trained people in both Government and 'not for profit' sectors. Her years of experience working with people gives her many real life experiences and examples of resolving conflict. Anna also mediates for the Dispute Resolution branch on a regular basis.

VENUE:

**Level 1 Brisbane Magistrates Court Building,
363 George Street, Brisbane**

OT AUSTRALIA Qld
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Stones Corner
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Website:
www.otqld.org.au



By attending this Continuing Professional Development event you may be able to claim points towards the Accredited Occupational Therapist Program CPD points. Please check the CPD section in your AccOT manual.



OT AUSTRALIA Qld has the right to make changes to its CPD calendar.

WORKSHOP DETAILS

Date: Monday March 1, 2010

Time: 8.30am - 4.30pm

Venue: Brisbane Magistrates Court Building
Level 1, 363 George Street, Brisbane

MEMBER'S EARLY BIRD Closes: Monday February 1, 2010

Registration Closes: Monday February 15, 2010

REGISTRATION FORM OVERLEAF



Managing Difficult Behaviours Monday March 1, 2010

Registration Form/Tax Invoice

This registration form is a tax invoice upon payment ABN: 37 355 993 657

**REGISTRATION FEES:
(All prices include GST)****MEMBER's EARLY BIRD
(by Monday February 1)****Non Early Bird
(by Monday February 15)**

OT AUSTRALIA Members
NON Members

\$350

\$400

\$600

Closing Date for Registrations: Monday February 15, 2010

YOUR DETAILS:

Name: _____ Professional Association Member Number: _____
Postal Address: _____
Suburb: _____ Postcode: _____ Contact Phone: _____
Email (for confirmations): _____
Profession: _____ Workplace: _____

SPECIAL REQUIREMENTS:

DIETARY: Vegetarian Gluten Free Other: (please specify) _____
 ACCESS: (please specify) _____
 OTHER: (please specify) _____

PAYMENT METHOD:

Cheque/Money Order: (Make payable to AAOT-Qld and post to OT AUSTRALIA Qld, PO Box 729, Stones Corner 4120)
 Credit Card Card Number: _____ / _____ / _____ / _____ Expiry Date _____ / _____
Name on Card: _____ Signature: _____
 Employer Funded Payment enclosed (Cheque or Credit Card - complete details above)
 Please issue tax invoice (Complete information below)
Attention: _____ Department: _____
Organisation: _____
Postal Address: _____
Line Manager's Signature: _____ Line Manager's Name: _____

Note: Employer funded registrants must send a copy of their registration form to OT AUSTRALIA Qld and provide confirmation of employer's intent to pay.

Cancellation Policy: OT AUSTRALIA Qld reserves the right to cancel or postpone any event. If this occurs registration fees will be refunded, but the Association bears no responsibility for any costs incurred (such as flights, accommodation, travel expenses) or loss of income. Should you be unable to attend, a substitute delegate is welcome on notification to the association. If the substitute is not a member, the non-member fee will apply and extra payment will be due prior to attendance. If you cancel, a refund less \$30 or 10% (whichever is greater) will be given for a written cancellation received 7 days prior to the event. Cancellation within 7 days or failure to attend will result in no refund. The complete registration policy is available on the website: www.otqld.org.au

- I give permission for photos taken of me at the course to be used for OT AUSTRALIA marketing purposes only.
- I acknowledge that I have read and understood all the content on this registration form.

Signature of Applicant: _____ Date: _____

Return completed form with payment details by fax to: (07) 3397 6599